

Complex discharge team

If you need information in a different format, such as easy read, large print, BSL, braille, email, SMS text or other communication support, please tell your ward or clinic nurse.

The Christie is committed to producing high quality, evidence based information for patients. Our patient information adheres to the principles and quality statements of the Information Standard. If you would like to have details about the sources used please contact **the-christie.patient.information@nhs.net**

For information and advice visit the cancer information centres at Withington, Oldham or Salford. Opening times can vary, please check before making a special journey.

Contact The Christie Hotline for urgent
support and specialist advice
The Christie Hotline: 0161 446 3658
Open 24 hours a day, 7 days a week



What is the function of the complex discharge team?

We aim to support patients and colleagues to help make a safe and timely discharge for our inpatients.

- The majority of inpatients will be given a predicted discharge date soon after their admission to hospital. This is widely recognised as good practice and improves the patient's experience, helping them to feel more in control.
- It is a patient's right to know how long they are going to be in hospital and when they will be discharged so that they and their families can plan accordingly.
- The majority of hospital discharges are straightforward and should take place before 10:00am on your predicted discharge date. Your ward team will arrange discharge medications, follow-up appointments and provide any advice/instructions necessary to follow at home.

What we can do to help

We work closely with hospital and community teams to ensure that patients receive the additional support, care and equipment needs after hospital discharge. The complex discharge team consists of both registered nurses and social workers. In some cases, these professionals work alongside each other.

Nursing team

- We can complete clinical assessments regarding your nursing and healthcare needs following discharge and ensure community colleagues are in place to support you at home.
- We can assess against local eligibility for provision of nursing equipment and facilitate equipment orders where appropriate.
- We can offer advice, support and assessment regarding nursing home placements should returning to your own home not be appropriate.
- We can review eligibility for possible hospice care.
- We participate in the assessment for NHS Continuing Healthcare and Funded Nursing Care.

Social work team

- We are available to assist patients to identify and receive appropriate resources and support.
- We will seek to determine a patient's need/eligibility for services, identify strengths/coping strategies and assess informal networks of support.
- We support patients and their families through the discharge planning process and ensure sufficient support to return home, in a timely manner. Where patients are unable to return home we will work alongside other professionals to determine appropriate alternatives.
- We have significant knowledge of issues such as benefits, charities and community resources to offer advice and signpost patients to relevant organisations.

How can you arrange to see a member of the complex discharge team?

We offer a service to all current in-patients and **can accept a written referral from any member of The Christie team.** The service currently operates Monday to Friday, 8:00am to 4:00pm.

Team members:

Lead nurse - Christopher Smith

Sister - Zoe Chadwick

Sister - Sam Emblow (part time)

Charge nurse - Daniel Clarke

Social worker - Phillipa Ridge (part time)

Social worker - Diane Dolan (part time)

Senior healthcare assistant - Diane Walton

Team administrator Georgina Morley - (part time)