




The following information is to be provided under the Trust's Publication Scheme in relation to information held about our IT/Informatics Service and updated to reflect any changes on an annual basis:

Information Available	Response
<b>General Information</b>	
	 J:\FOI\FOI Requests - Successful
A link to the document containing the Trust's current IT / Healthcare Informatics Strategy	
The current number of employees within the Trust	2654
The number of different physical locations from which the Trust operates	3
The number of computers that are connected to the Trust network	Approx 3000
The number of physical servers in operation	Approx 100
The number of virtual servers in operation	Approx 350
The main manufacturer of the Trust's telephone system (PBX)	Mitel
The main manufacturer of the Trust's LAN network	Cisco
The main manufacturer of the Trust's physical Servers	Hewlett Packard
Annual IT Infrastructure budget for 2016/17	£1,191,528
<b>Telephone System Information</b>	
PBX Supplier	NG Bailey
Contract Duration (PBX)	12 months
Contract Expiry Date (PBX)	Jun-19
Number of Users (PBX)	Approx 3000
Contract Review Date (PBX)	December 2018
<b>Fixed Line Provider Information</b>	
Current Fixed Line Provider- Supplier's name	Vodafone
Fixed Line Renewal Date - Vodafone	Rolling contract May 2017
Fixed Line- Contract Duration - Vodafone	1 year rolling
Fixed Line- Contract Duration - Cable and Wireless	N/A
Number of Lines - Virgin Media	90 analogue lines, 4 x ISDN 30 until March 17.
Number of Extensions	2798
Average Monthly Spend	Approx £2.8k Inc VAT
<b>Mobile Phone Provider Information</b>	
Current Minutes Provider- Supplier's name	Vodafone, T-mobile/EE
Average spend over 3 years vodafone	£27,355
Average spend over 3 years EE (was T-mobile)	£8,901
Number of Extensions vodafone	290
Number of extensions EE	60
Contract expiry date - Vodafone	Oct-18
Contract expiry date - EE	No end date
Contract start date - vodafone	Oct-16
Contract start date - EE	Jan-10
Are mobiles phones and smart phones purchased separately or bundled	Separately
Number of tablets purchased in the last three years	Approx 75
<b>Fixed Broadband Provider Information</b>	
Current Fixed Broadband Provider- Supplier's name	Virgin media cable
Fixed Broadband Renewal Date - virgin media cable	Oct-17
Fixed Broadband Annual Spend- Annual average spend - virgin media cable	approx £6k per annum excl. VAT.
<b>Local Area Network (LAN)</b>	
What manufacturer is your LAN contract	Cisco
Date of support contract renewal	2018
Current cost of the LAN network support	Approx £100k over 3 years
Provider of the support contract	ANS
Procurement route used	SFI
<b>Storage (SAN)</b>	
Hardware Maintenance for Out of Warranty Equipment	TGC
Control Renewal Date	Jan-18
Contract Cost	6k
<b>Storage (SAN)</b>	
What manufacturer is currently used	Netapp
When was the San purchased	Mar-15
What procurement system was used	SFI
Installation date of the storage	Aug-16
Planned storage refresh date	capacity is increased based upon demand - storage will be refreshed at end of contract.
Estimated budget for the refresh	Approx £600k
Storage contract end date	Mar-20
Capacity of the storage across the site	250TB
Backup software used	Commvault, Netapp, VMware
Amount of the data backed up in TB	Excess of 40TB
Planned date of the software refresh	Nov-17
Estimated budget for the software refresh	Approx £60k
<b>EPS - Electronic Patient Record System</b>	
What is the system name	Medway PAS (by System C)
Current spend on annual licences and support fees	Approx £275k
Contract expiry for the systems	May-19
How many users	Approx 2500
<b>Antivirus</b>	
Desktop Provider	Kaspersky
Desktop Contract Due	Nov-17
Desktop Cost	15k
Server Provider	Trend
Server Contract Due	Jan-18
Cost	6k
<b>Video Conferencing</b>	
Video Conferencing Equipment	PolyComm
Video Conferencing Supplier	PureAV
Number of Video Conferencing End Points	8
<b>Wifi</b>	
Who is the contracted supplier for the wifi contract	Managed in-house
Average spend	Not applicable
Number of wifi users	Approx 3000
Number of locations/sites	3
Manufacturer name/brand of wifi equipment	Cisco
Number of Wireless Access Points	Approx 450
Number of Wireless LAN Controllers	2 for Corporate, 1 for Guest Internet
<b>Printing Facilities</b>	
Does the Trust have a managed contract for a print service	Yes
Does this also include MFD's and printers	Yes
Does this include paper	No
What is the Trusts annual spend on paper	Approx £44k per annum
Contract start date	Feb-11
Duration of contract	5 Years
Contract awarded to	Danwood
How many MFD's does the Trust have	92
Annual spend on MFD's	£420,000.00
Annual spend on printers - Mono	Approx 60k
Annual spend on printers - colour	Approx 90k
How many fax machines does the Trust have	41
Annual spend on faxes	£1,289
Print management software used	Salescomm
Scanning software used	None at present
Document management software used	None at present