For help and advice ‘out of hours’

- phone The Christie switchboard on 0161 446 3000 and ask to speak to one of your consultant’s team
- contact your GP
- contact The Christie Hotline on: 0161 446 3658 (24 hours)

Other useful information:
The cancer information centre located near the Oak Road entrance has a large range of booklets and leaflets on all aspects of cancer. It is open 9am - 4pm, Monday to Friday. Call: 0161 446 8100

- Macmillan Cancer Support Freephone: 0808 808 0000 www.macmillan.org.uk Provides information on all aspects of cancer.
- Cancer Research UK Freephone 0800 226 237 www.cancerresearchuk.org The UK’s leading charity dedicated to cancer research.
- National Association of Laryngectomy Clubs Freephone: 0207 730 8585 www.laryngectomy.org.uk Provides support, information and literature.

If you need information in a different format, such as easy read, large print, BSL, braille, email, SMS text or other communication support, please tell your ward or clinic nurse.

The Christie NHS Foundation Trust Wilmslow Road Withington Manchester M20 4BX

Tel: 0161 446 3000 www.christie.nhs.uk

The Christie Patient Information Service
July 2017 - Review July 2020

The Christie specialist head and neck support service is offered by a team of highly qualified and experienced nurses. They have specialist knowledge and skills in the care and support of patients with head and neck cancer.

The head and neck nursing service provides ‘key workers’ for patients who are referred to The Christie for treatment. Key workers are a point of contact for patients throughout their cancer treatment and follow up.

The team members may not always be directly involved in the clinic you attend, but they are available to help on the contact numbers in this leaflet.
The service provides:
- comprehensive information and advice about treatment, research trials and treatment options
- time to talk through the information you have been given and discuss any concerns
- a point of contact when questions or problems arise
- specialist nursing assessment and advice about problems you may be experiencing because of the disease or treatment.

As key workers, The Christie head and neck nurses maintain very close links with the clinical nurse specialists at your local hospital and other health professionals in the community to ensure continuity of your care.

Who are we?

Nurse clinician

Kathleen Mais is The Christie head and neck nurse clinician. She is a highly qualified and experienced nurse who specialises in the management and care of people with head and neck cancer. The main part of her work is done in the outpatient department. She does a similar job to the doctors and you may see her instead of a doctor at your clinic visit.

If you are having chemotherapy you will normally see Kathleen in clinic each time you attend for chemotherapy. If you have any queries or are unable to attend for a chemotherapy appointment, please contact her.

Kathleen can be contacted:
Monday to Wednesday and Friday 8am - 5pm on: 0161 446 3428.
Please leave a message so that she is able to return the call, or
via switchboard on: 0161 446 3000, ask for bleep number 12589.
or mobile number: 07539 527 907.

Clinical nurse specialists

Debbie Elliott is The Christie head and neck clinical nurse specialist. She has extensive experience in the support and care of patients with head and neck cancer. You may have access to her in the outpatient clinics, on the wards or by telephone.

Debbie can be contacted:
Monday, Tuesday, Thursday 8am - 5pm and Friday 8am - 3pm on: 0161 446 8041.
Please leave a message so that she is able to return the call, or
via switchboard on: 0161 446 3000, ask for bleep number 12610.
or mobile number: 07619 488 152.

Bethan Harland is The Macmillan head and neck clinical nurse specialist. She has extensive experience in the support and care of patients with head and neck cancer. You may have access to her in the outpatient clinics, on the wards or by telephone.

Bethan can be contacted:
Monday to Friday, 8am - 5pm on: 0161 918 2424
Please leave a message so that she is able to return the call, or
via switchboard on: 0161 446 3000, ask for bleep number 12828.

Research nurses

Kim Denton and John Baron. The Christie is both a national and international centre for clinical research. Your consultant may speak to you about taking part in a clinical trial. You will then have the opportunity to meet a research nurse who has experience in head and neck cancer research and has a specialist knowledge of new drugs and clinical trials.

Kim Denton: 0161 446 8102 or 0161 446 3000, bleep number 12043.
John Baron: 0161 446 8518 or 0161 446 3000, bleep number 12063.