



# Neighbourhood News

A newsletter from The Christie

December 2016 | ISSUE 8

## Welcome to Neighbourhood News

Welcome to the latest edition of Neighbourhood News produced by The Christie NHS Foundation Trust. This newsletter will keep our neighbours up to date with the latest developments and news from the hospital.

The newsletter is distributed to around 4,000 households and businesses in the local community and is issued every two months.

We hope you find Neighbourhood News informative and helpful.

If you have any feedback or views you would like to share about Neighbourhood News, then please email [communications.team@christie.nhs.uk](mailto:communications.team@christie.nhs.uk)

## Inside this issue

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## The Christie is rated 'Outstanding'



**Staff celebrated last month when The Christie received an Outstanding rating from the Care Quality Commission (CQC) which praised everyone who works here. It described the culture at The Christie as friendly and open.**

The CQC is the independent health regulator which carries out regular inspections of hospitals and care providers throughout the country.

We are one of the first specialist cancer hospitals in the country to be awarded the highest accolade by the CQC which called The Christie 'exceptional' and 'a leader in its field'. Its report highlighted the effectiveness, care and leadership at the hospital.

The report also praised the 'commitment to excellence that filters through every area of the trust'.

*Continued overleaf...*



Staff celebrating the CQC result

Following an inspection of the Trust earlier this year, the CQC published its report on November 18, 2016. It highly praised The Christie's overall service, rating its effectiveness, care, leadership and responsiveness as outstanding. The safety of its services is good.



The report looked at medical care, surgery, critical care, end of life care, outpatients and diagnostic imaging, chemotherapy and radiotherapy.

Chief inspector of hospitals, Professor Sir Mike Richards, said: "We found the care at The Christie NHS Foundation Trust to be of exceptional quality. I have no doubt they take great pride in the service they are providing.

"Staff are highly motivated and speak positively about the care they provide, and what they told us is a reflection of the friendly and open culture at the trust.

"The trust is also helping to shape the future of cancer care. Nationally it is well known for the contribution made by patients and staff to some very important clinical research projects."

“We are delighted and very proud to have received an Outstanding rating from the CQC, the highest we could have been given.

“This is testament to the dedicated, expert staff in every Christie department and site who work tirelessly to give the very best care and treatment to our cancer patients. Those patients are at the heart of everything we do.”

Chief Executive, **Roger Spencer**

The full report, including ratings, is available at: [www.cqc.org.uk/provider/RBV](http://www.cqc.org.uk/provider/RBV)



### The Integrated Procedures Unit is now about to receive its final layer of cladding.

The shape and mass of the building can now be clearly seen from outside the site and adds a neat curved appearance to the front of the hospital. As the picture shows, the fitting out of the building is now well underway and staff who will be employed in the unit have been on site to see the rooms they will be working in.

The site team continues to work hard keeping Oak Road clear and it coordinates all deliveries with the proton beam project next door.

The patient drop off and disabled parking area continues to work well and our car park team is keeping traffic in the area flowing well.

## Integrated Procedures Unit



Construction is due to finish in spring 2017. Look out for site visits being advertised in our next edition of Neighbourhood News.

## Proton beam therapy update



**Construction of the concrete framed building continues to progress well.** One of the treatment rooms is now structurally complete and the remaining treatment rooms and cyclotron pit are complete to second floor level with roof pours to these areas over the next few weeks. (The cyclotron is the equipment that accelerates the protons to the required energy for treating patients)

The beam line which takes the proton beam from the cyclotron to each of the rooms is now virtually complete and enclosed. Three gantries will be used to treat patients when the centre opens in summer 2018. The fourth room will not have a gantry installed and will instead be used for research.

Work is well underway on the steel-framed structure on the Palatine Road side of the building. This is the part of the building where clinical areas such as waiting, reception, imaging, anaesthetics and planning will be located.

The bulk of our construction work takes place during the working day, but for some large concrete pours we do occasionally have to work outside normal hours. All concrete pours should be complete by March 17.

If we are working late we continue to notify local planners in advance and we also place a notice next to each of the site entrances giving one week's notice of our intended programme of work and a two-week look ahead. Any late changes are notified in the same way and all this information can also be found on our website [www.christie.nhs.uk/about-us/our-future/our-developments/our-developments-latest-news](http://www.christie.nhs.uk/about-us/our-future/our-developments/our-developments-latest-news)

We realise our work is sometimes unavoidably noisy and disruptive. Late noise should be reducing as our concrete works come to an end. The site will still generate noise associated with the erection of the steel structures but this should not go on beyond normal working hours.

Once again, we would like to take this opportunity to thank all our neighbours for their continuing patience and support.



# Green Travel

## Car parking at The Christie

On 5th December The Christie appointed a design team and construction partner to help introduce multi-tiered car parking solutions and we are looking forward to working with our neighbours and local residents to develop acceptable options.

In January we will establish a steering group with representation from neighbours. We intend to hold a number of engagement events for residents and details of these events will be advertised on our website and on social media.

## Annual travel survey

The annual travel survey is being rolled out to all staff at The Christie site in Withington. The sustainable travel target for 2015 (40%) was exceeded at 43.74%. This year's agreed target is to reach 44% of staff using sustainable travel.

Results will be published in the annual S106 modal shift report due in April 2017. The final report will also be published on the neighbourhood forum page of The Christie website.

## Free park and ride – running earlier and more often

For a trial two-week period from the 10th – 21st October 2016, the free park and ride service that operates from Christie Fields ran earlier and more often. During the trial the first bus from Christie Fields departed at 5.45am and the last bus from The Christie departed at 9pm.

The buses were running every 15 minutes during busy morning and evening periods and hourly throughout the day.

The trial was monitored and initial feedback indicated that increased frequency during peak periods was a popular incentive to get more staff using the service. As a result, with effect from 7th November, the buses have been running every 15 minutes during peak hours, morning and evening.

## E-bikes spark interest

In June 2016, Transport for Greater Manchester launched an E-bike For Business scheme and invited local organisations to express an interest in trialling some e-bikes. Organisations could borrow up to four bikes for a period of three months.

The Christie has signed up to the scheme and has had three e-bikes onsite for staff to trial. Feedback from participants has been positive and included:

“I trialled one of the electric bikes and it put the fun back into cycling again. I would be happy to use one for work as it takes the effort out of cycling and would also save me a great deal in petrol and parking fees.”

**John Birchall** –  
chargehand gardener



## National Cycle to Work Day 2016

Cycle to Work Day is a national event which aims to encourage everyone to take to two wheels and cycle to work for at least one day. This year it took place on September 14th and The Christie offered participants free maintenance, security advice, free basic maintenance training and refreshments.

The maintenance course was fully booked, and 21 staff bicycles received free maintenance.



### Contact us

For queries about The Christie's developments you can email us on [developments@christie.nhs.uk](mailto:developments@christie.nhs.uk) or call **0161 446 3736**