

Travel and car parking strategy

Neighbourhood Forum - Update 19th February 2013

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Staff survey results

Two year average indicates 37% of staff use sustainable travel

- 14.7 % Walk
 - 6.0 % Cycle or motor cycle
 - 10.5 % Public transport
 - 5.7 % Car share

 - 60.7 % Drive single occupancy vehicles (SOV)
 - 2.0 % No response
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- 61% of all staff members live within 5 miles of the Trust and must be incentivised to leave cars at home



Robust promotion

Walking, cycling, public transport and car share

- 12% travel plan modal shift
 - Walking – 30 staff
 - Cycling – 60 staff
 - Public transport – 180 staff
 - Car sharing – 30 staff
- Overcome negative views or concerns including road safety, security, weather conditions and or public perception;
- Set up resources, to achieve the maximum potential
- Regular internet, intranet and chinwag updates (Jan 13)

BUS PASSES The Trust provides financial concessions for weekly and monthly bus passes. Ticket prices are subject to change by the service provider / operator, the concession will adjust with price increases / decreases. Tickets can be purchased from the cashier's office, located at the entrance to the education centre via the main corridor.

Ticket type	Original price of ticket	Price at cashier's office
Monthly bus ticket	£44.00	£43.00
Weekly bus ticket	£12.00	£11.30

Specialist unit opens



NHSBT staff who run the photopheresis unit from left to right Amanda Calderwood (nurse practitioner), Jessica Roberts (unit assistant), Sandra Jones (lead nurse), Janet Thornton (nurse practitioner) and Sue Slater (nurse practitioner).

The official opening of our new photopheresis unit took place in November.

Patients from across the North West will benefit from this specialist therapy called Extracorporeal Photopheresis, which will be run by our NHS Blood and Transplant (NHSBT) colleagues.

Extracorporeal photopheresis (ECP) is a highly specialised two-day process which involves using cutting-edge equipment to remove the white cells from a patient's blood. These are then treated using ultraviolet light, and returned to the patient. The ECP unit will treat outpatients from across the region and allow NHSBT to meet increasing demand for the service. It will also place patients close to treatment and our services.

Lynda Hamlyn, Chief Executive of NHSBT, said: "Whilst we may be better known for managing the collection and supply of blood to hospitals in England and North Wales and for organ donation throughout the UK, the work we do here demonstrates clearly that we offer a specialist service that is responsive to the needs of patients.

"We are delighted to be working with The Christie to provide this life-enhancing treatment to patients from across the North West." Chief Executive at The Christie, Caroline Shaw, said; "This cutting edge treatment will benefit so many of our cancer patients through access to specialist services and expert care without the need to travel.

"We constantly strive to make experiences better for our patients and this is a great example of how collaborative working within the NHS can make this happen."

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Car sharing

The Trust has in place a car share scheme that is to reduce the demand for car parking by decreasing the number of cars travelling to The Christie. Car sharing also reduces the Trusts carbon footprint.

The staff benefits of the scheme include:

- 50% reduction in car parking fee.
- Accelerated application process.

If you are interested then please add your name to the car share database on the Trust intranet. Anyone with access to the intranet should contact estates on ext-7450 and they will provide assistance.



The Trust has formed a bicycle user group (BUG) with support from Transport for Greater Manchester (TGM). Regular meetings will take place and will be advertised on the intranet and dining room notice board.

The BUG will be a forum to promote the interests of all cyclists including:

- Advising on cycling related workplace facilities
- Security for cycle storage
- Communication issues
- Promotion of the cycle to work scheme
- Safety issues for cycling
- Encouraging more people to cycle
- Increasing BUG membership

Metrolink

A new metrolink connection is coming to West Didsbury in Summer 2013. Please look out for further details on the intranet and dining room staff notice boards.



Walking

18% of staff live within 2 Miles - 431 staff

- **Focus and publicise health benefits** for staff living within the vicinity of the trust or who can combine public transport. **Health & Wellbeing day 16th April 2013**
- **Support Withington District Centre** improvements to walking links - safe, secure, well lit, maintained and free from obstructions. **In discussions with Red Rose Forest**
- **Maps** need to show walking routes, safe crossing points indicate distance and times. **Route planning website identified and will located on staff intranet**
- **Discounts** - Outdoor activity stores - walking shoes and weather proof clothing **To be investigated**
- **Walking database** for staff that may want to walk with a partner or in groups **Mirror the car share database**
- **Link with public transport** e.g. the metrolink station will be within five to ten minutes **Summer 2013**



Cycling - There is further potential

48% of staff live within 30 minutes cycle distance of the Trust.

- The bike user group (BUG), attended by a representative of TfGM community cycle project and mix of staff groups (clinical, administrative, volunteer etc). Raised issues:-
 - **Resources:** Improvements required to support current targets
 - **Security concerns:** Bike shelters to be central and secure*
 - **Additional showers:** Changing rooms and Lockers*
 - * Options under review with Architect
 - **Road safety:** Awareness training to encourage cyclists
 - Training April 16th Health and Wellbeing day
 - **Communication:** We need to improve during building work



Public transport

Trust concessions are limited and uptake is low:-

- **Concessions:** Need to cover range of public transport modes and companies.
- **Funding:** Trust need to consider funding options as an incentive
- **Options:** Salary sacrifice to purchase public transport season tickets.

Improvements due:

- **One pass:** Talks under way with System One to supply passes
- **Metrolink:** Promotion of the new West Didsbury metrolink station
- **Links:** Nearest train station is 20 to 25 minutes walk– link with metrolink
- **Promotions:** Public transport promotions tied in with cycle scheme e.g. folding bike
- **Leaflet points:** Bus timetable leaflet points for patient transport services

Improvements completed

- New patient leaflet promotes public transport and SAR application code due



Car share

- **Permit fees:** Car sharers only have to pay half their rate (based on two individuals sharing)
- **Spaces:** Car share applications go top of the list
- **Aim:** Increase staff participating in car sharing
- **Spaces:** Car share car park to be reinstated
- **Location:** Prominent place in protected area
- **Database:** Link with external car sharing databases



Travelling by car

Convenient, flexible, freedom, secure, clean, timely, cheaper, weather adverse

Patients and visitors:

- **MSCP:** Transfer ensures patients located as near to the main site for treatment as the site will allow.
- **Patients:** MCC Highways signage improved for new location
- **Patients:** “Wayfinder” signage directional signage improved
- **Policing:** New pay on foot system will allow strict monitoring of the car park for the first time

Staff

- **Staff permit:** Allocation criteria could be developed where permit issue is on the basis of:-
 - Individuals have a blue badge holders and those with medical conditions
 - Staff are multi-site or on-call operatives
 - Staff car sharer with a registered individual.
 - Staff live outside a 5 mile area.
 - Staff are on permanent nights.
 - Vehicle tax band review and enforcement with low tax banding vehicles given priority
- **Shortfall:** Estimated shortfall of 709 parking spaces exists for the 2362 staff working at the site
- **Shift:** Should a 12% shift be achieved, a shortfall of 426 parking spaces will still exist
- **Demand:** Street parking surveys over 10 days indicate visitors have increased from 265 to 278
- **Restrictions (S106):** Implementation following consultation by local authority and our neighbours.



Options – On site and off site

Alongside developing sustainable initiatives and future growth

- Success for the development of the Christie must make the most efficient use of space both on the main site and any other associated sites.
 - **Off site locations** Potential satellite car parks or offices.
 - **Non-patient services** Potentially move from the main site
 - **Sites** Reviewed, all within 5 miles of the central site.



Additional ideas – Contact

- Bob, as always, would welcome any other ideas you may have regarding sustainable travel.
- Please contact on the email address below:-

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