

For financial support and advice

- The Benefits Agency Enquiry Line
Tel: **0800 0556688** or www.gov.uk
- Macmillan Cancer Support
Tel: **0808 808 0000** or www.macmillan.org.uk

If you need information in a different format, such as easy read, large print, BSL, braille, email, SMS text or other communication support, please tell your ward or clinic nurse.

We try to ensure that all our information given to patients is accurate, balanced and based on the most up-to-date scientific evidence. If you would like to have details about the sources used please contact **patient.information@christie.nhs.uk**

For information and advice visit the cancer information centres at Withington, Oldham or Salford. Opening times can vary, please check before making a special journey.



Contact The Christie Hotline for
urgent support and specialist advice
The Christie Hotline: 0161 446 3658
Open 24 hours a day, 7 days a week

The Neuroendocrine tumour (NET) specialist nursing service at The Christie

The neuroendocrine tumour nursing service

The NET nursing service provides a key worker for patients who are referred to The Christie for treatment. Key workers are a point of contact for patients throughout their cancer treatment and follow-up.

Through the key worker, The Christie NET nursing service provides a link with other health care professionals at your referring hospital and with your GP and community nurses.



What can the key worker provide?

- Specialist nursing assessment and advice about problems you may be experiencing because of the disease or the treatment.
- Comprehensive information about your type of cancer, treatment options, side effects and follow-up care.
- Time to talk through the information you have been given and discuss any concerns.
- Support for you and your family or carers.
- A point of contact when you have questions or concerns between hospital visits.

The service is available for as long as you need it.

Who are the key workers in the NET nursing service?

The NET clinical nurse specialists are:

Kelly Farrell and Natalie Roberts

Tel: **0161 918 7965** (available Monday to Friday)

If you need urgent medical advice, please ring The Christie Hotline on **0161 446 3658**.

To discuss chemotherapy appointments, please call: **0161 918 7606, 7610, 7656, 7653 or 7652**.

For clinic appointments only please call: **0161 446 8370**

To contact your consultant's secretary:

Dr McNamara and Professor Vallé	0161 446 8106
Dr Hubner	0161 446 8199
Dr Mansoor	0161 446 3209

Useful addresses and phone numbers

The cancer information centre at The Christie (department 3).
Tel: **0161 446 8100**

Macmillan Cancer Support

Trained advisers can provide a wide range of support to improve the lives of people affected by cancer. This includes up-to-date, expert information as well as practical, medical, emotional and financial support.

Tel: **0800 808 0000**

www.macmillan.org.uk 9am to 8pm Monday to Friday

Textphone: **0808 808 0121** for the hard of hearing.

The NET patient foundation

Provides accurate and up-to-date information for people living with, or affected by NET cancers. Raises awareness of NET cancers within the medical profession and the general public. Raises funds to support research around the UK and Ireland.

Tel: **0800 434 6476**

www.netpatientfoundation.org

Cancer Research UK nurses helpline

If you have questions about cancer, call the cancer nurses on Freephone **0808 800 4040**.

Cancer information in your language

- If English is not your first language, you can speak to a nurse at Cancer Research UK through a qualified interpreter. The service is free and over 170 languages are available on **0808 800 4040**.
- Macmillan Cancer Support have interpreters available for anyone who has questions about cancer or needs support. **Freephone 0808 808 0000**