

Transport

Detailed information about public transport to and from The Christie is available from the suite reception. If you have any questions about your transport arrangements, the suite staff will be able to answer your questions.

If you are unable to use public transport and have no other means of travelling to The Christie, you may be able to use ambulance transport. This has to be for medical reasons.

The transport staff will be able to advise you about eligibility for ambulance transport and arrange bookings for you. Please contact **The Christie transport department on 0161 446 8114 or 0161 446 8143.**

Parking

There are several patient car parking areas at The Christie. The leaflet on car parking, available in the leaflet racks, has maps showing the car parks. Please ask the staff on the suite if you need help.

Planned Admission and Transfer suite
The Christie NHS Foundation Trust
Wilmslow Road
Withington
Manchester M20 4BX

Direct number: 0161 446 3430
Christie switchboard: 0161 446 3000

Useful contact numbers

Patients Advice and Liaison Service (PALS) can offer information and advice for any patient, relative or carer who has a problem using Christie services.
0161 446 8217, 10am - 4pm, Monday to Friday
Outside of these hours call 0161 446 3000 and ask staff to bleep the on-call manager.

Planned Admission and Transfer suite

Information for patients and
their carers

Welcome to the planned admission and transfer suite

The planned admission and transfer suite (Dept. 35) provides support and care for patients who are:

- being admitted for planned (elective) procedures
- going home or
- transferring to another hospital or care facility.

The nurse in charge of the suite and the staff will make sure that your transfer to the ward or discharge to another hospital or to home goes smoothly. We are here to help you with any problems you may have or answer any questions.

Admission: When you arrive in the suite for a planned procedure or admission, please report to reception. We will ensure that everything is ready for your admission. If you need any blood tests or need to give consent to treatment, we will arrange this before your admission to the ward. A member of staff will direct you to the relevant ward when your bed becomes available. If you need assistance, this can be provided.

As space is limited in the suite we ask that only **one** relative or carer stays with you. However, if the suite is very busy and the seats are needed for patients, we may ask your relative or carer to wait in Oak Road reception, the coffee bar or the Wilmslow dining room.

Discharge: Usually, when you are ready to go home, you will be transferred from your ward to the suite. You can wait here for your medication and/or transport to your home or another healthcare facility.

If possible, please contact your relatives the night before you leave The Christie, or at the earliest opportunity, to tell them about your move to the suite. You will be able to finalise your collection time while you are in the suite.

When possible, please arrange for most of your belongings to be collected the night before you are due to leave The Christie as there is limited storage space.

You will need to be collected between 8:00am and 7:00pm on the day of discharge.

During your stay in the suite

- snacks and drinks are available
- you will be able to watch television, listen to music or the radio or read
- a public telephone is available in the suite to make external calls
- newspapers can be bought from the shop at the Oak Road entrance. There is a cash machine next to the shop.

If you feel unwell whilst you are in the suite, please tell the nurse.

The planned admission and transfer suite (Dept. 35) is located next to outpatients on the ground level near the Wilmslow Road entrance. If you are unsure, please ask at reception in outpatients and they will be happy to direct you.