When you have completed your form you can either:

- Put it in one of the suggestion boxes located in waiting areas or corridors in the hospital.
- Post it using our FREEPOST address, no stamp is needed: The quality and standards team, The Christie NHS Foundation Trust, FREEPOST (MR9871), Manchester M20 7HH
- You can email your comments to pals@christie.nhs.uk

Please email pals@christie.nhs.uk if you need this leaflet translating into your language.

The Christie comment form

Have Your Say

Compliment

Concern

Complaint

At The Christie, we are keen to improve the quality of the service we provide.

You can help us to do this in two ways:

- By telling us what you like about The Christie
  Please let us know what is important to you.

- By letting us know what needs improving
  This could be related to the facilities at The Christie, the way things are organised, or the staff.

Please use the next pages to tell us about any concerns, suggestions or compliments you have.

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1. Is there anything in particular that you have appreciated?

2. Is there anything that you have been unhappy about during your visit? Please include the name of the ward, department or member of staff you are referring to as this makes it easier to investigate or feed back to the correct people.

3. Is there anything that needs improving?

If you need information in a different format, such as easy read, large print, BSL, braille, email, SMS text or other communication support, please tell your ward or clinic nurse.