Facilities for patients and visitors

Café bar: There is a café serving hot drinks and snacks such as sandwiches, salads and cakes. It is open Monday to Friday from 8:15am to 3:30pm.

Information centre: The information centre is run in partnership with Macmillan Cancer Support. It is staffed by a cancer information specialist. There is a wide range of free booklets available on all aspects of cancer. The centre offers free confidential advice for anyone affected by cancer on any cancer related issues. Please speak to the radiographers if you need any information or advice.

Complementary therapy: We offer a limited complementary therapy service. If you are interested in this please speak to a member of staff.

If you need information in a different format, such as easy read, large print, BSL, braille, email, SMS text or other communication support, please tell your ward or clinic nurse.

The Christie is committed to producing high quality, evidence based information for patients. Our patient information adheres to the principles and quality statements of the Information Standard. If you would like to have details about the sources used please contact **patient.information@christie.nhs.uk**

For information and advice visit the cancer information centres at Withington, Oldham or Salford. Opening times can vary, please check before making a special journey.

Contact The Christie Hotline for urgent support and specialist advice **The Christie Hotline: 0161 446 3658**

Open 24 hours a day, 7 days a week

February 2020 – Review February 2023 CHR/SAL/803/18.05.11 Version 5 The Christie Patient Information Service Tel: 0161 446 3000 www.christie.nhs.uk



The Christie at Salford

Welcome to the radiotherapy treatment centre which is situated on the main site of Salford Royal NHS Foundation Trust Hospital. This leaflet contains information about how to get here, the facilities and what happens on your first visit.

The Christie at Salford is located off Stott Lane. If you need to contact The Christie at Salford, the main reception phone number is **0161 918 7800**.

Car parking

The radiotherapy centre has its own designated car parking spaces located to the front and to the side of the building. To reach these spaces, drive onto the Salford Royal site from Stott Lane and follow signs to The Christie at Salford which will take you along the side of the staff multi-storey car park where you will reach a barrier, past the delivery area.

Press the button for a ticket, drive forward and then immediately left. The Christie at Salford Royal will be on your right with 5 dedicated car parking spaces directly in front of it or you can drive past the building to 5 additional car parking spaces located at the side of the building – you will need a code to access these spaces through a second barrier – please check with reception for this code. Telephone **0161 918 7800**.



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Before leaving each day, please ensure that you validate your car parking ticket at The Christie at Salford reception as this will allow you to exit from the car park free of charge.

If you arrive elsewhere on the hospital site, follow signs to the Orange zone. The Christie at Salford will be signposted when you enter the Orange zone.

Getting here

Directions by car: If you are using a sat-nav to get to the hospital, the postcode you need to use is **M6 8HD**.

- From the M60 or M62, join the M602 following signs for Salford/M'cr City Centre.
- At junction 2, take the A576 exit to Trafford Park/Eccles.
- At the roundabout, take the third exit onto Gilda Brook Road/A576.
- Merge onto Ladywell Roundabout and then take the first exit to continue onto Eccles New Road/A57.
- At the second set of traffic lights turn left onto Stott Lane/A5185.
- At the first set of traffic lights, turn left and then just before you reach the staff multi-storey car park, veer slightly to the right and drive along the side of the multi-storey car park.

By bus: Buses stop right outside Salford Royal Hospital main entrance. There are frequent direct services from Manchester Shudehill, Salford shopping centre, Eccles, Cadishead, Farnworth, Walkden, Worsley, The Trafford Centre, Rusholme, Didsbury, Failsworth, Newton Heath, Cheetham Hill, Warrington, Swinton and Prestwich. For further information on local bus routes, please go to the TfGM journey planner.

By Metrolink: There is a Metrolink line which runs from central Manchester to Eccles. The nearest tram stop is Ladywell (5 minute walk to the hospital). For more information and to plan your route, please visit the Metrolink website **www.metrolink.co.uk** or call Metrolink customer services on **0161 205 2000**.

Hospital transport: Ambulance transport can be arranged subject to eligibility criteria based on medical need. There must also be a medical need for you to bring an escort on hospital transport. Patients attending The Christie at Salford can contact **0161 918 7800** for advice about transport and bookings.

Ring and Ride: This is a service provided by the Manchester Transport Service. The staff at The Christie transport department will be happy to help you register with the service **0161 446 8114/8143**.

When you arrive

Go straight to the main entrance of The Christie at Salford Royal or, if you arrive at the main hospital, follow signs to the Orange zone. The Christie at Salford Royal will be signposted as you enter the Orange zone. Please book in at reception. The staff will check your details and direct you to the relevant waiting area. You may need to have your photograph taken for identification purposes. This helps us to identify patients easily and improve patient safety. Only the medical staff involved in your treatment will see your picture. If you do not wish to have your photograph taken, please tell the receptionist. This will not affect your treatment in any way.

What happens on your first visit?

Planning: You may have had your treatment planning for radiotherapy at a different Christie site, and are just attending for treatment. If not, your treatment may be being planned here at The Christie at Salford. This procedure may take up to 2 hours and you may also need to see a member of our review team. After this, the staff will arrange your treatment appointments.

Treatment: Here you will meet the radiographers who are responsible for your treatment. They will discuss the treatment with you and this is your opportunity to ask any questions. The treatment itself is quick, but you will spend more time in the centre on your first visit, so allow extra time.